

**Performance Requirement:****Performance Assurance**

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**Standard Statement****Mandatory Document**

Managers, supervisors, and workers continuously evaluate and improve their work activities to ensure that work is performed safely, securely, reliably, and cost-effectively.

**Performance Criteria**

Performance assurance, at a level appropriate for the work and the hazards, is an integral part of all activities performed at the Laboratory.

Self-assessment, including routine walk-arounds by managers, is implemented throughout the Laboratory to identify deficiencies and noteworthy practices in the performance of work.

Self-assessment data are recorded, analyzed, and communicated so they can be used as a basis for performance improvement.

Trends in performance are identified, analyzed, and used to establish performance measures and goals.

Root causes of problems are identified.

Process improvements and corrective actions are planned, implemented, and evaluated for effectiveness.

Unsafe events or conditions identified during performance of work are immediately corrected, or the work is stopped.

Lessons from operating experience within and outside the Laboratory are developed and communicated for use in work planning and performance.

Appropriate training is provided to all personnel assigned performance assurance responsibilities.

Periodic internal independent assessments, which include evaluations of performance assurance effectiveness, are performed.

Managers, supervisors, and workers are held accountable for performance assurance activities.

**Note: The LIRs that implement these requirements will contain specific effective dates.**

**References**

OSHA VPP element—Safety and Health Program Evaluation

INPO 90-020, "Performance Objectives and Criteria for Corporate Evaluations"

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